

PHYSICAL SECURITY SOLUTIONS FOR YOUR SITE.

Transcend Security Solutions' **Guarding Division** provides physical security for a variety of markets. We utilize a best-in-class security workforce management to provide clients with real-time reporting and guard accountability features to ensure quality of service.



SECURITY WORKFORCE MANAGEMENT

Intuitive management features provide transparency and assist in maintaining promised services.

- **Customizable checkpoints**– based on the client's security needs, management can define areas and create actionable tasks for guards to complete like stairwell checks, confirmation of doors locked or unlocked, and more.
- **Client Portal**– with the ability to review analytics, daily reports, officer movement and staffing, and more, clients can view the efforts of our guards and ensure services are on par with expectations.
- **Risk analysis**– data-driven incident report summaries ensure the client's site concerns are mitigated or can provide additional insight into new security risks as they occur.
- **Live Dashboard**– real-time access to all guard activity including, but not limited to, attendance, incident reports, touring information, and scans.
- **Paperless reporting**– electronic incident reports with photo inclusion can be sent directly to clients, reducing paper waste and allowing for faster problem-solving on both ends.
- **Geo-fencing**– automated location alerts ensure guards remaining in their assigned locations.
- **Video capture**– Watch Mode provides live video of security incidents that are available in the Live Dashboard, providing security footage for investigations and client peace of mind.

IN-DEPTH GUARD TRAINING

Regardless of experience, all Transcend Security guards go through a tiered training program to ensure equal quality of performance.

Pre-assignment basic training	A basic security overview consisting of emergency response, general CPR, de-escalation, and general, non-armed enforcement training.
Site-specific training	Training for each market, site, or campus assigned guards may come across. Each guard is required to take a new assessment and complete additional training courses upon site transfer.
Sustainment and professional development training	Performance-oriented training conducted by our Field Supervisors tailored for sites or towards a guard's overall performance.
Professional Security Officer Training Series (Optional)	An extensive security course covering detailed emergency response, incident reporting, de-escalation and crowd/ riot control for guards interested in pursuing supervisory roles.

Need something less official?
View our website for Firewatch Services.