

PROFESSIONAL SECURITY MONITORING

Professional Security Monitoring from Transcend Security Solutions

Our Analysts are [Five Diamond Certified](#) and live monitor in-house at our TSOC. The standard monitoring actions consist of the four (4) levels listed below:

After-Hours Incident-Based Monitoring

Monitoring of incident-based alerts that occur after business hours. Includes, but is not limited to— loitering, visually detected incidents, and call-ins.

Virtual Property Tours

Conducted twice per night and twice per day during weekends, Analysts conduct a tour and report any suspicious activity.

Defined Incident Monitoring

Monitoring of specific events. Common defined incidents can include, but are not limited to— motion detection in secured spaces, virtual line crossing, and People or Vehicle of Interest detection.

Passive Video Capture

Cameras are recording and capturing information even if not being actively monitored. Footage and documentation can be provided upon request.

Ready to secure your site? Let us know!

+1 (866) 937-3396
sales@transcendsecurity.com

Monitoring Schedules

Clients have the option to choose between our traditional monitoring schedule or our comprehensive monitoring schedule.

Traditional Monitoring Schedule

- Monday-Friday: 6:00PM to 6:00AM
- Saturday-Sunday: 24 hours

Comprehensive Monitoring Schedule:

- Sunday-Saturday: 24 hours

Alarm Validation Scoring (AVS-01)

Our Analysts use the AVS-01 to ensure incidents are responded to appropriately and quickly by emergency services or law enforcement.

After an incident is confirmed via video, audio, or eyewitness evidence they are coded by threat level.

- 1 **Unknown Intent:** an intruder is on site, although the intent is unknown.
- 2 **Threat Intent:** an intruder is on site, and is a threat to the property.
- 3 **Imminent Intent:** someone is flagged as a threat to a person's life.

Threat level is relayed to emergency response or law enforcement to ensure the correct response. Analysts then complete an Incident Recap to send to the client or contact on file.

Verkada Command

Connect all of your Verkada devices in a single, cloud-based platform. With point-and click simplicity, it's everything you need to protect your business—even as it grows.



Investigate with Ease

Search for people and vehicles across entire camera fleets using your own words to conduct investigations with query search.



Quick Threat Detection

Aggregate data across devices in a single platform. View activity across all sites to detect threats and expedite response times.



Scale with Simplicity

Add devices in minutes, while leveraging roles and permissions to manage users at scale.



Notifications

Enable proactive monitoring with alerts for events like motion, tampering, and People and Vehicles of Interest.



Motion Search

Instantly replay videos and view detected person trajectories for fast, efficient searching.



Live viewing

Customize Grids with up to 12 live camera feeds and enable auto-rotation through personalized Grid views on timed cycles.

People and Vehicle Analytics

Providing our Analysts with high-quality images when individuals or vehicles arrive on the scene.



Interest Notifications

Create a Person or Vehicle of Interest by using an uploaded image or existing face or license plate from your organization.

Set a trigger to alert when a matching face or vehicle is detected by cameras.



Person & Vehicle History

Browse through high-resolution snapshots of people, vehicles, or license plates detected by cameras across all sites.

Save snapshots or easily access full-resolution video to search through later on.



Attribute Filters

Filter based on a range of attributes including clothing color, gender appearance, vehicle make and model, and facial matches.

Use Query-Powered Search to find what you're looking for with greater detail.



People Occupancy Trend Analytics

Estimate how many people cross a customizable digital video line of a video feed or view travel throughout a building floorplan.

Monitor foot traffic in a space to optimize business operations and determine trends.