

# PHYSICAL SECURITY FOR YOUR SITE.

Transcend Security Solutions' **Guarding Division** provides physical security for a variety of markets. We utilize a best-in-class security workforce management to provide clients with real-time reporting and guard accountability features to ensure quality of service.

## SECURITY WORKFORCE MANAGEMENT

Intuitive management features provide transparency and assist in maintaining promised services.

- **Customizable checkpoints**– based on the client's security needs, management can define areas and create actionable tasks for guards to complete like stairwell checks, confirmation of doors locked or unlocked, and more.
- **Client Portal**– with the ability to review analytics, daily reports, officer movement and staffing, and more, clients can view the efforts of our guards and ensure services are on par with expectations.
- **Risk analysis**– data-driven incident report summaries ensure the client's site concerns are mitigated or can provide additional insight into new security risks as they occur.
- **Live Dashboard**– real-time access to all guard activity including, but not limited to, attendance, incident reports, touring information, and scans.
- **Paperless reporting**– electronic incident reports with photo inclusion can be sent directly to clients, reducing paper waste and allowing for faster problem-solving on both ends.
- **Geo-fencing**– automated location alerts ensure guards remaining in their assigned locations.
- **Video capture**– Watch Mode provides live video of security incidents that are available in the Live Dashboard, providing security footage for investigations and client peace of mind.

## IN-DEPTH GUARD TRAINING

Regardless of experience, all Transcend Security guards go through a tiered training program to ensure equal quality of performance.

<b>Pre-assignment basic training</b>	A basic security overview consisting of emergency response, general CPR, de-escalation, and general, non-armed enforcement training.
<b>Site-specific training</b>	Training for each market, site, or campus assigned guards may come across. Each guard is required to take a new assessment and complete additional training courses upon site transfer.
<b>Sustainment and professional development training</b>	Performance-oriented training conducted by our Field Supervisors tailored for sites or towards a guard's overall performance.
<b>Professional Security Officer Training Series (Optional)</b>	An extensive security course covering detailed emergency response, incident reporting, de-escalation and crowd/ riot control for guards interested in pursuing supervisory roles.

**Need something less official?**  
**View our website for Firewatch Services.**

# MOBILE SECURITY FOR YOUR SITE.

Transcend Security Solutions' **Mobile Patrol Division** delivers security solutions to clients who do not require dedicated on-site security services. Operating seven days per week, our fleet is easily recognizable and provides a strong visible deterrent when patrolling commercial properties, residential neighborhoods, manufacturing facilities, and more.

All Transcend Security Patrol Drivers are required to pass an extensive Motor Vehicle Records check, along with Driver and on-site training.

## TOURS & SCHEDULING

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Patrol tours can be set to run alone or in conjunction with physical security tours and/or other Transcend Security offerings.

Clients have the option to request staggered or closed patrols with various checkpoints and tour options depending on the size, location, and need of their site, along with parking and loitering enforcement.

## VEHICLE TELEMATICS WITH GEOTAB

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Real-time snapshots and vehicle monitoring to decrease vehicle and guard downtime and extend vehicle longevity.

Combining GPS technology and integrated telecommunications, Geotab's telematics system sends, receives and stores information about each vehicle in our fleet. We are able to monitor driver movements, driver routing, vehicle speed and idle times, system diagnostics, ensuring our patrol team is performing efficiently and effectively. Other features include:

- Custom route mapping.
- Vehicle Engine Health and Maintenance statistics.
- Route optimization for driver efficiency.
- GPS vehicle speed tracking.
- Driver behavior management and safety metrics.
- In-cab coaching alerts to minimize risky driving behavior.
- Advanced collision avoidance.
- GPS fleet and asset tracking.



**Interested in more than just Mobile Patrol?  
Ask about combining services.**

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